

Sprint  **CapTel[®]** for Hearing Callers



How to reach a CapTel[®] user:

www.mississippirelay.com/captel.html



- **Dial English: 1-877-243-2823**
(24 hours a day, 7 days a week)
- **Dial Español: 1-877-243-2823**
(6 AM to 10 PM Central Time, 7 days a week)
- Listen for the short message.
- Enter the area code and phone number of the CapTel user and then press pound (#).
- Speak when the call is answered.

If you know your CapTel[®] party uses 2-Line CapTel[®]:

- Dial only the CapTel user's phone number.
- When the CapTel user answers, begin your conversation.

NOTE: When you have finished your turn speaking, it might take the CapTel user a moment to respond while they read the captions of your conversation.